

## Can I remove stains, or etch marks, from a natural stone floor?

**Q.** I have a natural stone floor in a house I was renting. I was attempting to clean the grout and I bought a grout cleaner. I used it and now it looks like it has lightened (almost bleached to a degree) the stone where it touched it. I looked on the back of the bottle and it says not to use it on natural stone. Bad mistake. Anyways is there a way to try and fix this? I scrubbed it hard in a few spots and it seemed to look better. Do you sell any products for this? Thanks!

**A.** What you are describing are most likely etch marks. If the etching is not too severe, you can't feel the damage with your fingertips, try using etch remover, such as a marble polish. Be sure to follow label instructions. For deeper etch marks, you will need to contact a professional stone and tile restoration contractor. If you don't already have a PRO, [contact us](#).

Online URL:

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