

## Restoration of Crema Marfil

**Q.** I have a new home (1 year old). I chose to have crema marfil marble installed in the master bath. The entire floor and the walk-in shower are crema marfil. Neither the installer or the contractor gave me any warning about care of the stone and after one year of use I've got problems. I inadvertently used a spray cleaner with bleach on areas of the floor to spot clean and have etching in those areas. In the shower I have religiously used Tilex after every shower use and the walls from head level down or so are dull and streaked. I heard that these problems could be resolved (hopefully) by applying a polishing paste with a buffer. I would like to get your opinion on this method and advise on the maintenance of the crema marfil thereafter. Thank you.

**A.** Unfortunately, it sounds like it may be too far gone for this. I would suggest you call in a professional. If you would like information on stone and tile contractors in your area, [contact us](#).

As far as care afterwards, DO NOT the product you used or any other harsh cleaner.

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